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E-Release

E-rate Modernization: USAC Introduces EPC!

USAC has begun rolling out the first phase of its new IT system, named E-rate Productivity Center (EPC) and pronounced 'epic'.

The first phase is a customer portal for applicants, service providers, and consultants. This portal will eventually be the point of entry for all transactions with USAC, and once fully operational will provide a host of new features and better customer service. It will be where applicants complete and certify program forms, obtain the status of their applications, submit requests, receive timely reminders and notifications, respond to PIA review questions, and ask USAC questions.

Among the advantages you will notice are:

- All of your forms, submitted documentation, and requests will be in one location online and easily accessible.
- Users can access the portal from any device (*e.g.*, desktop computer, laptop computer, tablet, smartphone) and any browser.
- School districts and library systems can update and store address information and other data on their individual schools and libraries. This information can then be uploaded into online forms so that you do not have to re-enter it every year.
- Consortia and statewide applicants will have a complete list of their members, and service providers and consultants will have a complete list of their clients.
- Applicants will no longer need a Personal Identification Number (PIN) to certify forms.
- Account administrators can create as many account users as they wish, and decide which activities the users can perform (*i.e.*, set their permissions or user rights). They will also be able to update their entity information.

The first step to access the portal will be to log in to your account. USAC has already started creating accounts.

NOTE: FCC Form470 for FY2015 has been removed from the USAC website. Over the

next 12 months, USAC will be moving all program forms into EPC, starting with the FCC Form 470 for FY2016. Notifications formerly provided by paper letter will also be accessible from your account, starting with the FY2016 FCC Form 470 Receipt Notification Letter.

EPC can now be accessed from the main USAC website (SLD), and more information on the new IT system will be published as it becomes available.

-- "USAC's New IT System is Coming!", SL News Briefs, 06/24/2015

-- "EPC Update How to Log In", SL News Brief, 06/26/2015

- "EPC Update FY2016 FCC Form 470 Now Available", SL News Brief, 07/02/2015